

Massage Therapy Policies

1. Please be ready to begin each massage session at your scheduled appointment time. If you do arrive late, the session will not be extended. If you fail to show, you will be responsible for payment of the session.
2. Massage sessions range from 45-60 minutes in length unless other arrangements are made.
3. 24 hour notice of cancellation is required should you wish to cancel a massage session. Failure to give required notice will result in a charge for the session.
4. Unless other arrangements are made with the massage therapist, missed appointment or cancellation fees for member clients will be electronically debited to the membership account billing information file. Non-member clients should remit payment for a missed or cancelled appointment within 5 days of the missed appointment date.
5. Payment is due at the beginning of each therapy session. Payment can be made at the front desk. Form of payment includes credit card, cash and check. If you are a member of Sport Fit health club, signature purchases can be used as form of payment. Inquire at the front desk for more information.

My Guarantee

I am confident that I provide valuable service to you. If you feel that you have not gotten value from a therapeutic session then I will gladly refund your massage session fee. The cancellation policies exist because you are purchasing session time with a guarantee that this time is reserved for you.

Date_____

Client Name: _____

Client Signature_____

Therapist Signature_____

Thank You!